How to Complete DUO Multi-Factor Authentication Without Cellular Data

- Navigate to Time Tracking website. <u>https://apps.smapcenter.uah.edu/personnelsystem/Timetracking/</u>
- Enter Charger ID, Password, and press login.

Login	to continue to:
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Login	
Enter your Charger ID and Password	and the second second
Charger ID	
	THE UNIVERSITY OF
Password	ALABAMA IN HUNTSVILLE
	SINGLE SIGN-ON
LOGIN	One secure login for all your UAH services
Forgot Charger ID / Password?	
Remember to close your browser when finished.	

Need Help?

Learn more about Single Sign-On » Confidentiality of Student Records »

Contact the OIT Help Desk 256.824.3333 | helpdesk@uah.edu

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Select Other Options

- You will need the DUO Mobile app installed on your phone and paired with your UAH account.
- When the Open Duo Mobile dialog appears select Other options.

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Other options Lgot a new phone Need help? Secured by Duo	

Select Duo Mobile Passcode

• Select the Duo Mobile passcode option instead of the Duo Push option.



Enter Passcode

- When you get to this screen swap to your cell phone and launch the Duo Mobile app.
- Your phone does not need a data connection for this to work. (We've tested this in airplane-mode and it still works.)

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Enter your passcode	
Verify it's you by entering a passcode from the Duo Mobile app.	
Passcode	
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Verify	
Other options	
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Select Show to Receive Passcode

- In the Duo Mobile app press the show button to reveal the passcode.
- Enter the passcode into the browser prompt and press the Verify button to complete the login.

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