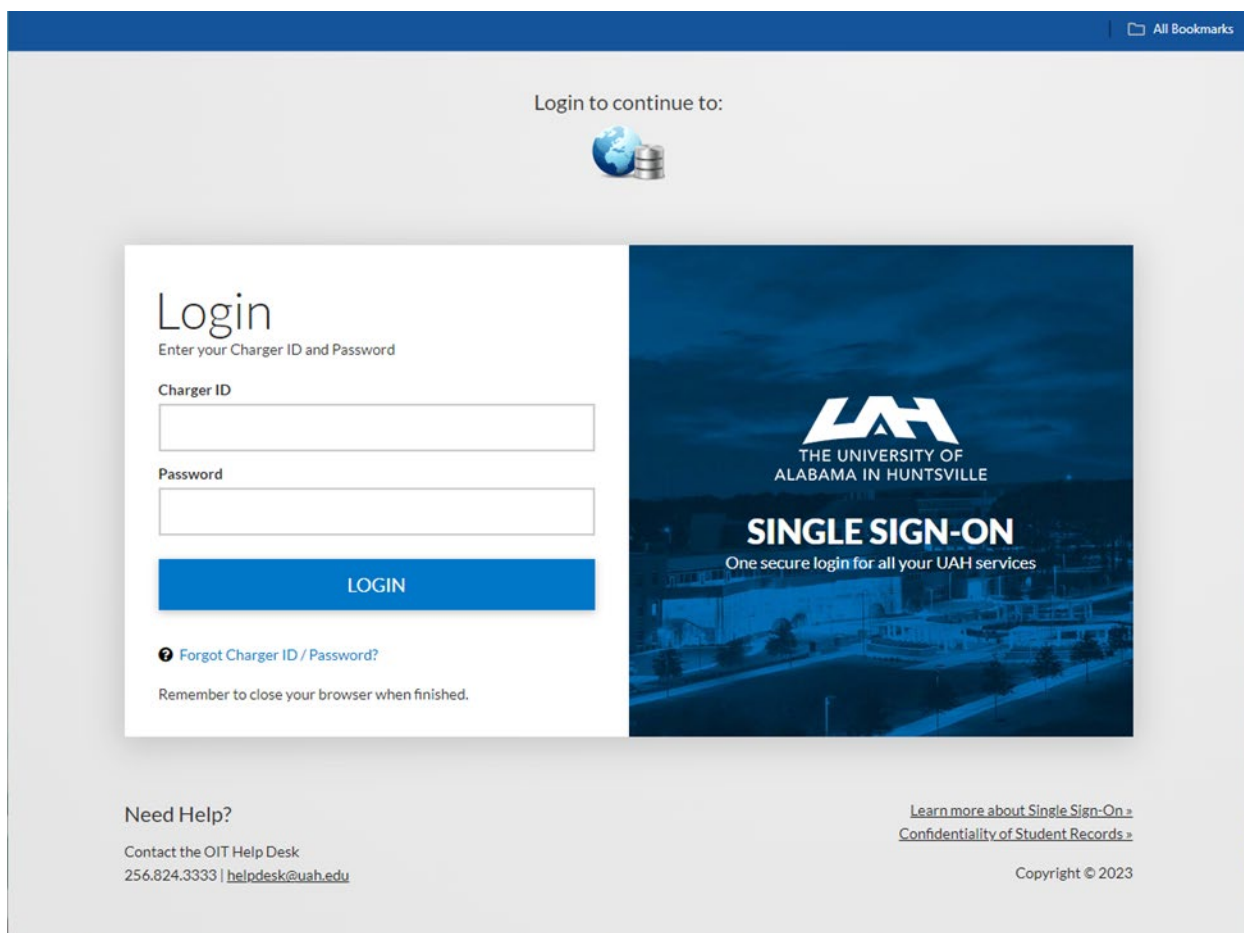



# How to Complete DUO Multi-Factor Authentication Without Cellular Data

## Log into TARDIS

- Navigate to [TARDIS](#).
- Enter Charger ID, Password, and press login.



Login to continue to:



## Login

Enter your Charger ID and Password


Charger ID

Password

**LOGIN**

[Forgot Charger ID / Password?](#)

Remember to close your browser when finished.



THE UNIVERSITY OF  
ALABAMA IN HUNTSVILLE

### SINGLE SIGN-ON

One secure login for all your UAH services

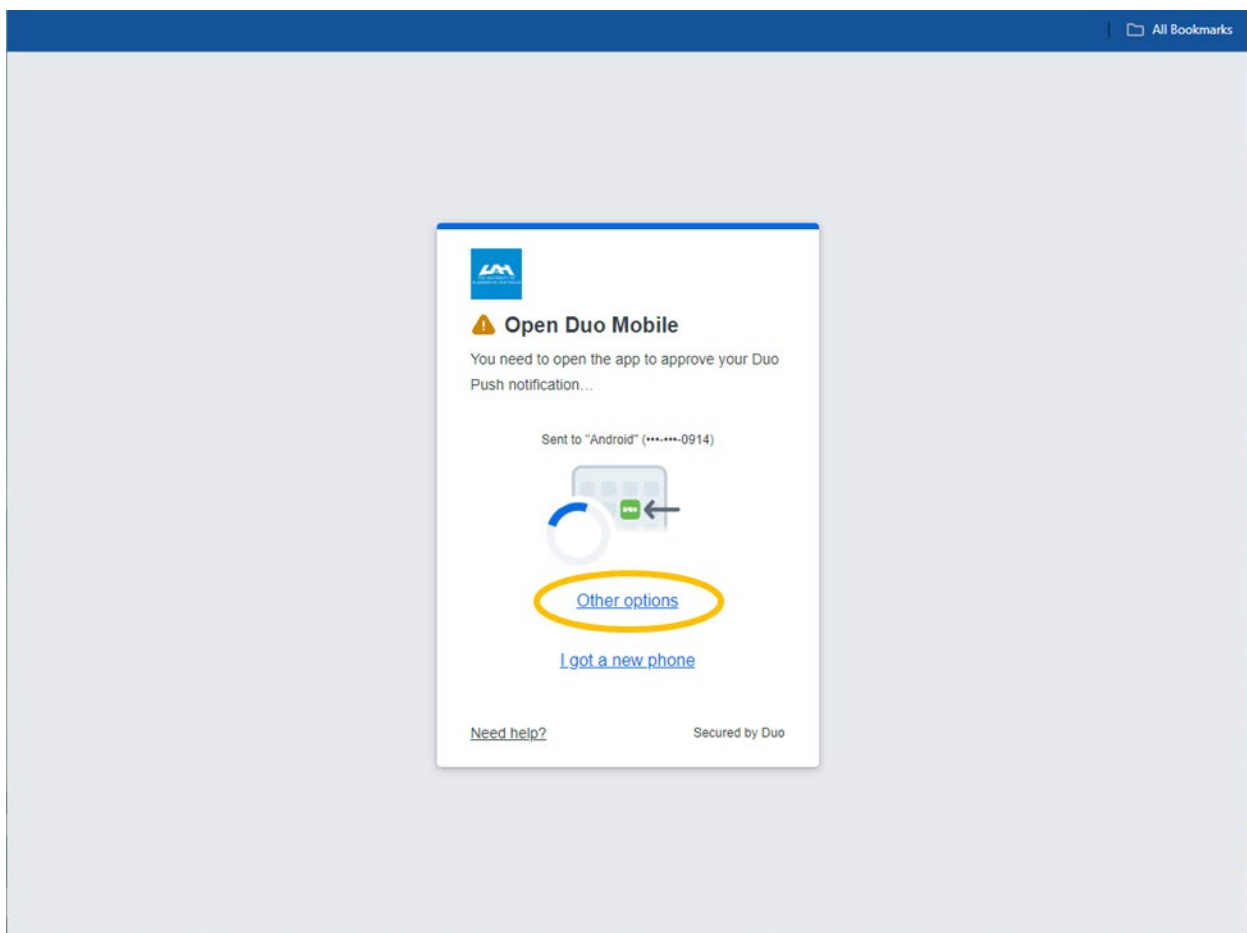
**Need Help?**  
Contact the OIT Help Desk  
256.824.3333 | [helpdesk@uah.edu](mailto:helpdesk@uah.edu)

[Learn more about Single Sign-On >](#)  
[Confidentiality of Student Records >](#)

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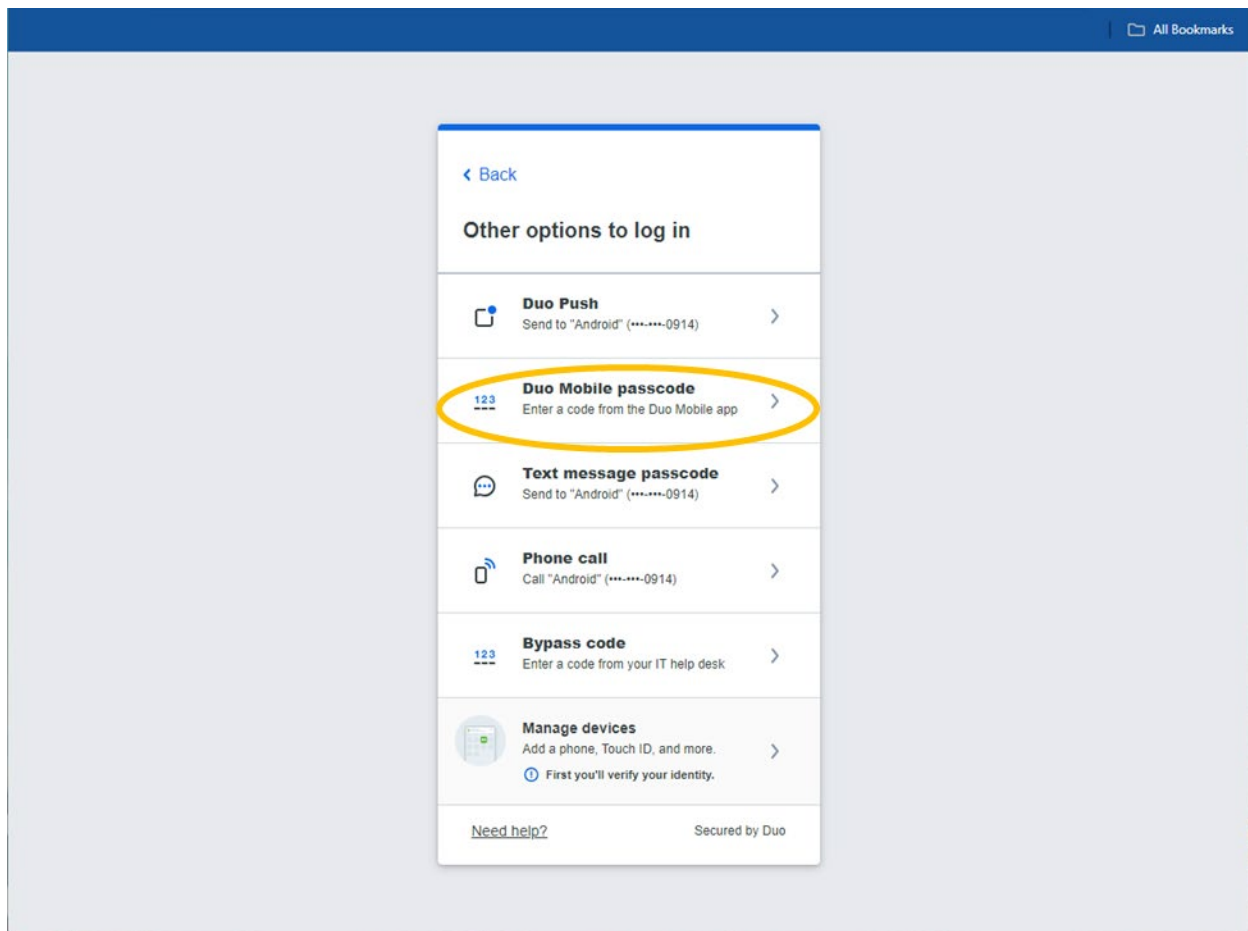
## Select Other Options

- You will need the DUO Mobile app installed on your phone and paired with your UAH account.
- When the Open Duo Mobile dialog appears select Other options.



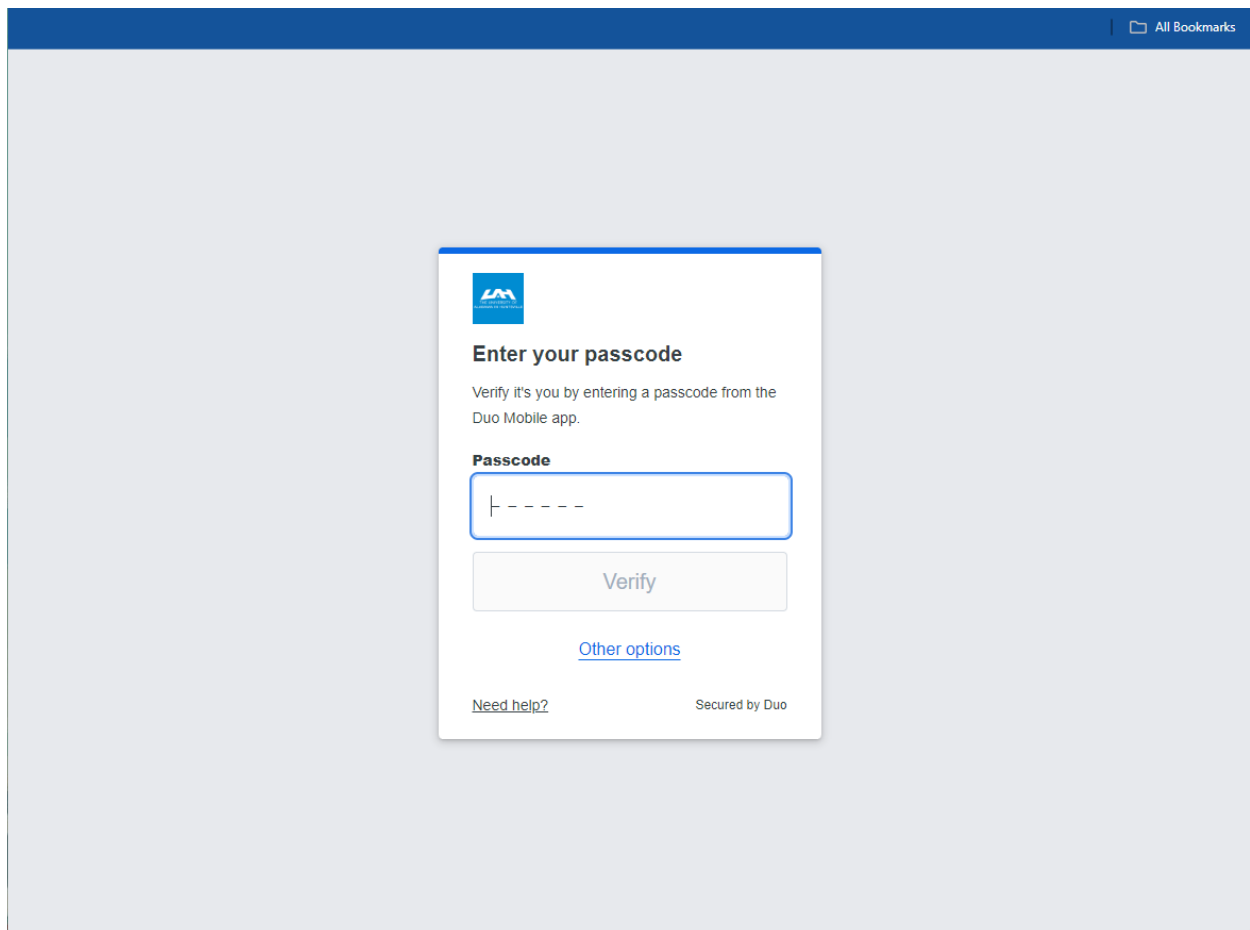
## Select Duo Mobile Passcode

- Select the Duo Mobile passcode option instead of the Duo Push option.




## Enter Passcode

- When you get to this screen swap to your cell phone and launch the Duo Mobile app.
- Your phone does not need a data connection for this to work.  
(We've tested this in airplane-mode and it still works.)



All Bookmarks



### Enter your passcode

Verify it's you by entering a passcode from the Duo Mobile app.

**Passcode**

Verify

[Other options](#)

[Need help?](#)

Secured by Duo

## Select Show to Reveal Passcode

- In the Duo Mobile app press the show button to reveal the passcode.
- Enter the passcode into the browser prompt and press the Verify button to complete the login.

