OOE Success Story

Training and Implementation of Lean Healthcare

Customer: Huntsville Hospital

Problem / Challenge: Huntsville Hospital is working to establish a continuous improvement culture across the system to improve the efficiency and quality of healthcare.

Proposed Solution: UAH developed a custom 4-day Lean Healthcare Academy to teach continuous improvement concepts specific to a healthcare environment and support implementation of the practices.
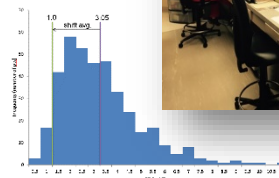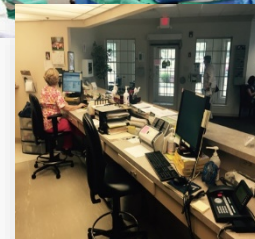
Outcomes:

Training 200+ Huntsville Hospital Health System employees have completed the Lean Healthcare Academy (32 hour in-depth training course)
50+ employees have attended Lean 101 Training

Improvement Projects 39 projects have been completed by cross-functional teams in all areas of healthcare including clinical, administrative, supplies management, food services and patient flow

Impact Estimated savings of $450,00+ and annual staff time savings of 5,000 hours to shift to direct patient care

Additional Benefits Reduced wait times, improved workplace organization, decreased infection rates, and improved employee morale

UAH's Office for Operational Excellence
For more information
Please visit our web-site at www.uah.edu/ooe or call 256-824.4284