



UAH FAQs for Students

- *What is UAH doing to prepare for the novel coronavirus?*

The novel coronavirus (COVID-19) outbreak is evolving quickly. The University of Alabama System and UAH leaders are monitoring the situation closely and are in continuous communication with public health officials.

- *Is UAH going to close?*

Based on recent developments, discussions with leadership on University of Alabama System campuses and with other institutions, and advice of the University of Alabama System Task Force, the UA System is making immediate preparations to transition to on-line or alternate instruction for all academic courses to protect the health and safety of our communities. Beginning on March 16, UAH suspended face-to-face instruction. Coursework and tests will be provided through remote delivery or online.

- *How do I access on campus housing?*

Students who live on campus should plan to vacate campus housing by March 21 at 5 p.m., unless they have no other viable options. Greek housing should also follow these guidelines and vacate by 5 p.m. March 21. Students should not plan to return to any on-campus campus housing until further notification. Exceptions will be granted on an individual basis and additional details about checking out of housing facilities will be coming from Housing and Residence Life. If there are academic materials, medication or other items left in the residence halls that are needed during break, please contact housing at housing@uah.edu.

- *What are my dining options?*

The Charger Café is open at limited hours as take-out only. We do not have any in-dining options open at this time.

- *I work on campus. Should I still come to work?*

UAH is moving to limited operations as quickly as possible. Unless an employee's presence on campus is deemed essential or otherwise necessary by their supervisor, employees should pursue discussions about telework options with their supervisors.

- *Is the Student Health Center open?*

Student Health Services are available. If you feel sick, please do not leave your room. Instead, contact your health provider for guidance on next steps. The Student Health Center may be reached via phone during business hours at 256.824.6775 or via email at shc@uah.edu.

- *What is the status of the Charger Union and the Fitness Center?*

The Charger Union and University Fitness Center are closed until further notice.

Online & remote course resources

- *How do I access online courses?*

Your instructor will provide you specific instructions regarding plans for their course and on accessing your course materials. If you need assistance please visit the Student Success Center's page at <https://www.uah.edu/ssc/resources-for-students>. There you can find the following student guides and training courses for the various technologies that may be used by your faculty members.

- Canvas: <https://uah.instructure.com/courses/21290>
- Zoom: <https://uah.instructure.com/courses/25521>
- Respondus Lockdown
- Browser/Monitor: <https://uah.instructure.com/courses/40467>
- Panopto: <https://uah.instructure.com/courses/40535>
- Turnitin: <https://uah.instructure.com/courses/40900>
- TurningTechnologies Clicker: <https://uah.instructure.com/courses/41100>
- Your instructor will provide you specific instructions on accessing your course materials. Also keep in mind that all Student Success Center services such as Tutoring, PASS, and Academic Coaching are fully available online. Visit www.uah.edu/SSC and click & Make an appointment to schedule a session.

What if I don't have a laptop or computer at home?

- You will be able to access courses and resources on your smartphone, as well as on desktops and laptop computers. If you do not have access to a computer or internet, the University has some laptops and mobile hotspots that can be checked out. Please contact Enhanced Teaching and Learning at 256-824-5203 to arrange checkout and pickup.
- *My class has requirements that cannot be taken offline (i.e. labs or programming, performances, exhibitions, etc.). What is the protocol?*

There are a number of options faculty can use to enable students to demonstrate course knowledge and finish their coursework. Each faculty member will communicate directly with their students about revised requirements.

Student travel resources

- *What travel restrictions are in place?*

The UA System's restriction on ALL non-essential international and domestic travel remains in place. Consistent with UA System guidance, any and all University meetings should be conducted by electronic means.

- *If I have traveled to an affected area, what should I do on return?*

Any and all travelers returning to the U.S. or coming to the U.S. to participate in UAH-sponsored business or programs, must comply with all U.S. re-entry, quarantine, self-isolation or self-monitoring requirements in place before returning to or engaging with the university community. To the extent a traveler is monitored or otherwise reporting to UAH during any monitoring period, the traveler must receive express approval from UAH in order to return to the university community.

- *My study abroad class was cancelled. How will I receive those credits?*

UAH students impacted by these travel restrictions will work closely with the Office of Study Abroad to identify an academic plan. The Office of Study Abroad will communicate with campus staff to seek late term enrollment, independent study, or alternate ways to ensure progress to degree is not negatively affected.

- *Should I cancel my non-UAH related Spring Break travel plans?*

If you choose to travel to impacted areas for personal reasons or with affiliate programs, you will be subject to any regulations and advisories of the U.S. government and other relevant agencies. Personal travelers and those traveling with affiliate programs will be required to comply with all U.S. re-entry and quarantine requirements in place, and must verify to UAH that they have done so prior to returning to the university community. Employees and students taking personal trips to an impacted area (including layovers through an impacted area) must be prepared to comply with self-isolation requirements upon their return.

Future students

- *Should I come to campus for my tour?*

UAH is closely monitoring the global coronavirus (COVID-19) outbreak, and the following actions are being taken regarding activities for prospective students:

- Campus Visits will be canceled until further notification. A virtual tour is available.
- At this time, UAH's summer student orientations have not been canceled and the current plan is to hold them on their designated dates.
- For questions about prospective student activities, contact UAH Undergraduate Admissions at 256.824.2773 or admissions@uah.edu.

- *Is UAH still having student orientation?*

UAH's summer student orientations have not been canceled and the current plan is to hold them on their designated dates.