### VITAE

#### Mark A. Roller

Health & Physical Education Instructor The University of Alabama in Huntsville 108 Spragins Hall Huntsville, AL 35899 Office: (256) 824-6007

## **Qualifications/Certifications**

Certified CPR, American Red Cross Scuba Diving Certification, Naui

### **Professional Activities**

President of Lions Club, Huntsville, Alabama 2005-2006 Guest Lecturer, "A Balanced Life" Mens' Retreat, Paint Rock Valley Retreat Club, October 19, 2014 Guest Lecturer, "10 Habits for Successful Living", Plainview Church of Christ, June 4, 2014

# **Employment History**

June 1989 – Present State Farm Insurance

Provide service to clients' changing insurance needs by selling auto, home and life insurance

Develop base for long-term sources of clients by using referrals and occupational lists of prospects.

Approach potential clients by utilizing mailings and phone solicitation; speaking publicly to community groups on the subject of financial well-being.

Determine clients' particular needs and financial situations by scheduling insurance and financial review appointments; determine extent of present coverage and investments; ascertain long-term goals.

Obtain underwriting approval by completing application for coverage.

Complete coverage by delivering policy; planning future follow-up visits and evaluations of needs.

Provide continuing service to clients