

**Key Contacts (page 1/2)**

Use this form to list the key contacts for the administration of your business. Key contacts consist of those you rely on for administration of your business, such as your bank, your creditors, your insurance agent, your accountant, etc. They also include services in the community you need to help you resume operations, such as utilities, emergency responders, media outlets, business partners and business organizations.

Your key customers are an essential part of this list. If you have more than 20 key customers, you should use the *Vital Records* form instead of listing each one here to avoid making your business continuity plan too bulky. Nevertheless, you still may want to include some of your major customers or clients in *Key Contacts*, as they could be involved with one or more of the critical business functions you identify for your recovery plan.

You can download copies of this form from: <http://facilities.uah.edu/erp/forms.htm>.  
Save a blank version so you can make additional copies as needed.

Type:

<input type="checkbox"/> Accountant	<input type="checkbox"/> Insurance Company (Claims Reporting)
<input type="checkbox"/> Bank	<input type="checkbox"/> Internet Service Provider (ISP)
<input type="checkbox"/> Billing/Invoicing Service	<input type="checkbox"/> Key Customer/Client
<input type="checkbox"/> Benefits / Human Resources	<input type="checkbox"/> Local Newspaper**
<input type="checkbox"/> Building Manager	<input type="checkbox"/> Local Radio Station**
<input type="checkbox"/> Building Owner	<input type="checkbox"/> Local Television Station**
<input type="checkbox"/> Building Security	<input type="checkbox"/> Mental Health/Social Service Agency
<input type="checkbox"/> Creditor	<input type="checkbox"/> Payroll Processing
<input type="checkbox"/> Electric Company	<input type="checkbox"/> Police Dept. (Non-emergency)
<input type="checkbox"/> Emergency Management Agency	<input type="checkbox"/> Public Works Department
<input type="checkbox"/> Fire Department	<input type="checkbox"/> Small Business Administration Office
<input type="checkbox"/> Gas/Heat Company	<input type="checkbox"/> Telephone Company
<input type="checkbox"/> Hazardous Materials / OEHS	<input type="checkbox"/> Other
<input type="checkbox"/> Hospital	Explain:
<input type="checkbox"/> Insurance Agent	

**\*\*NOTE: News and information releases must be approved and released through the UAHuntsville University Relations department.**

### Key Contacts (page 2/2)

Contact/Business Name			
Account Number:			
Materials/Service Provided:			
Street Address:			
City, State, Zip:			
Company/Service Phone (main):			
Website Address:			
<b>Contacts</b>			
Primary Contact:		Title:	
Phone:		Mobile:	
Pager:		Fax:	
E-mail:			
Alternate Contact:		Title:	
Phone:		Mobile:	
Pager:		Fax:	
E-mail:			
Recovery Notes:			