


## **MEMORANDUM**

Date: August 16, 2021

To: UAH Faculty

From: Robert G. Lindquist,   
Interim Provost and Executive Vice President for Academic Affairs

Subject: Reminders and Updates for Fall Semester 2021

### **Need Help with Academic Technology?**

Enhanced Teaching & Learning (ETL) will host open office hours via Zoom

- Thursday, August 19 from 10 am - 12 pm
- Thursday, August 19 from 1 pm - 3 pm
- Friday, August 20 from 10 am - 12 pm
- Friday, August 20 from 1 pm - 3 pm.

To obtain the Zoom link, the faculty should email [helpdesk@uah.edu](mailto:helpdesk@uah.edu). Faculty are always welcome to email issues and questions around pedagogy or technologies to [helpdesk@uah.edu](mailto:helpdesk@uah.edu).

Given the uncertainty of the Delta variant's impact, faculty will be required to provide remote access to all course materials and lecture recordings in Canvas so that students can stay on track if they must quarantine. ETL can help with best practices for recording.

### **Orange Triangles**

Faculty will see orange triangles in the corners of the whiteboards in classrooms as the semester progresses. These are [Rocketbook Beacons](#). Anyone with the free app can capture what is written on the whiteboard and have it automatically saved as a pdf in a variety of locations. We are asking faculty not to remove the beacons.

### **ASAP**

The Academic Success Advocacy Program (ASAP) is a new resource for our students. We encourage you to refer students who have complex needs, are falling off-track to graduation, or who have shared plans to leave UAH. A team of four advocates will coordinate referrals to resources and can meet with students regularly throughout the semester. ASAP has also

invited approximately 10% of the first-year class to work with an advocate with the objective of increasing our first-year retention rates. You can learn more about this initiative and how to refer a student at [www.uah.edu/asap](http://www.uah.edu/asap) .

### **ChargerBlue(bot)**

UAH is implementing a chatbot program this year that will communicate with our students via text messaging. The bot, named for our mascot, will answer questions 24/7 about campus resources and proactively engage students in sharing their experiences of UAH. Students who opt to receive texts from Charger Blue will be contacted once every 7-10 days. As students respond, the bot will target resources for them based on their replies and questions, identify students for personal follow-up that may otherwise leave UAH, and highlight student retention trends. Students will receive an e-mail introducing them to Charger Blue's bot during the first week of class. If students have questions about the chatbot, you may forward them to the Academic Success Advocates at [asap@uah.edu](mailto:asap@uah.edu).

**Note:** There will not be a traditional Convocation this year.

The COVID-19 Campus Guidelines webpage <https://www.uah.edu/covid-19> will be regularly updated with the latest information and FAQs to ensure your safety in fall semester and beyond.