Coverage For: Individual + Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-239-5772 for medical and 1-844-265-1771 for pharmacy or visit us at https://uah.edu/hr/benefits/insurance/health. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.bcbsal.org/sbcqlossary/ or call 1-800-239-5772 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$125 individual.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive services in- network are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$125 for prescription drug coverage. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the <u>out–of–pocket</u> limit for this <u>plan</u> ?	For network and out of network providers \$2,500 individual/\$7,150 family. For participating pharmacy \$2,500 individual/\$7,150 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, health care this plan doesn't cover and pre-certification penalties.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>AlabamaBlue.com</u> or call 1-800-810-BLUE for a list of network providers.	This <u>plan</u> uses a <u>provider</u> network. You will pay less if you use a <u>provider</u> in the <u>plan</u> 's network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a referral.



Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$35 <u>copay</u> /visit	20% coinsurance	In Alabama, out-of-network coinsurance is 50%	
	Specialist visit	\$40 <u>copay</u> /visit	20% coinsurance		
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices; additional services are available. You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive.Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	\$35 <u>copay</u> /visit	20% coinsurance	Benefits listed are physician services; in Alabama, out-of-network coinsurance is 50%;	
	Imaging (CT/PET scans, MRIs)	\$35 <u>copay</u> /visit	20% coinsurance	facility benefits are also available; precertification may be required	
	Tier 1 Drugs (Generic drugs)	\$15 <u>copay</u> (retail)	\$15 <u>copay</u> & 25% <u>coinsurance</u> (retail)	Prior authorization required for specific drugs; overall deductible does not apply to generic	
If you need drugs to treat your illness or	Tier 2 Drugs (Preferred Brand drugs)	\$40 <u>copay</u> (retail)	\$40 <u>copay</u> & 25% <u>coinsurance</u> (retail)	drugs; Tier 1 and 2-only maintenance medications can be filled as a 60 or 90 day	
condition	Tier 3 Drugs (Non-Preferred Brand drugs)	\$60 <u>copay</u> (retail)	\$60 <u>copay</u> & 25% <u>coinsurance</u> (retail)	supply at a retail location; mail order is available for tiers 1, 2 & 3; Tier 3-non	
More information about prescription drug coverage is available at www.optumrx.com/myca tamaranrx	Tier 4 Drugs (Specialty drugs)	\$125 <u>copay</u> (retail)	\$125 <u>copay</u> & 25% <u>coinsurance</u> (retail)	maintenance medications limited to a maximum 31 day supply at retail locations; subject to brand copay plus the difference in drug cost between the brand drug and the generic drug if generic is available but member purchases brand. Tier 4 is limited to a maximum 30 day supply.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$150 <u>copay</u>	20% coinsurance	Precertification is required	
surgery	Physician/surgeon fees	0% coinsurance	20% coinsurance	In Alabama, out-of-network coinsurance is 50%	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you need immediate	Emergency room care	Accident: \$125 <u>copay</u> /visit Medical Emergency: \$125 <u>copay</u> /visit	Accident: \$125 <u>copay</u> /visit Medical Emergency: \$125 <u>copay</u> /visit	Physician charges will apply	
If you need immediate medical attention	Emergency medical transportation	20% coinsurance	20% <u>coinsurance</u>	None	
	Urgent care	\$40 <u>copay</u> /visit	20% <u>coinsurance</u>	In Alabama, out-of-network coinsurance is 50%	
If you have a hospital	Facility fee (e.g., hospital room)	\$400 copay per admission	\$400 copay per admission & 20% coinsurance	In Alabama, out-of-network benefits are only available for accidental injury; precertification is required	
stay	Physician/surgeon fees	0% coinsurance	20% <u>coinsurance</u>	In Alabama, out-of-network coinsurance is 50%	
	Outpatient services	\$40 <u>copay</u> /visit	20% <u>coinsurance</u>	Benefits listed are physician services;	
If you need mental health, behavioral health, or substance abuse services	Inpatient services	0% <u>coinsurance</u>	20% <u>coinsurance</u>	additional benefits are available; may require higher patient responsibility; in Alabama, out- of-network coinsurance is 50%; precertification is required for intensive outpatient, partial hospitalization and inpatient hospitalization; facility fees may apply.	
	Office visits	0% coinsurance	20% coinsurance	Cost sharing does not apply to certain	
	Childbirth/delivery professional services	0% coinsurance	20% coinsurance	preventive services. Depending on the type of services, a copayment, coinsurance or	
If you are pregnant	Childbirth/delivery facility services	\$400 copay per admission	\$400 copay per admission & 20% coinsurance	deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound); in Alabama, out-of-network coinsurance is 50% for professional services	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Home health care	0% coinsurance	20% coinsurance	In Alabama, out-of-network not covered; precertification may be required	
	Rehabilitation services	20% coinsurance	20% <u>coinsurance</u>	Benefits listed are for Rehabilitative and	
If you need help recovering or have other special health needs	Habilitation services	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Habilitative services; each service has a combined maximum of 20 visits for occupational, physical and speech therapy per calendar year; in Alabama, out-of-network coinsurance is 50%; children ages 0-18 with an autistic diagnosis are allowed unlimited visits for occupational, physical and speech therapy	
	Skilled nursing care	Not Covered	Not Covered	Not covered; member pays 100%	
	Durable medical equipment	20% coinsurance	20% <u>coinsurance</u>	None	
-	Hospice services	0% coinsurance	20% coinsurance	In Alabama, out-of-network not covered; precertification may be required	
If your child poods	Children's eye exam	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices	
If your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	Not covered; member pays 100%	
uchtar or eye care	Children's dental check-up	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	Glasses, child	 Routine eye care (Adult) 		
Bariatric surgery (only for morbid obesity in limited	Hearing aids	Routine foot care		
circumstances)	Long-term care	Skilled nursing care		
Cosmetic surgery	 Private-duty nursing 	 Weight loss programs 		
Dental care (Adult)	, ,	5 . 5		

	Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
Chiropractic care (limited to 24 visits per member		 Infertility treatment (Assisted Reproductive 	 Non-emergency care when traveling outside the 			
	per calendar year)	Technology not covered)	U.S.			

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov. If coverage is insured, contact your State insurance regulator regarding your possible rights to continuation coverage under State Law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Alabama at <u>1-800-239-5772</u>.

Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? Yes



Limits or exclusions

The total Peg would pay is

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
 Hospital (facility) <u>copay/coinsurance</u> \$ 	\$125 \$40/0% \$400/0% \$40/20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copay/coinsurance</u> Hospital (facility) <u>copay/coinsurance</u> Other <u>copay/coinsurance</u> 	\$125 \$40/0% \$400/0% \$40/20%	 The <u>plan's</u> overall <u>deductible</u> <u>Specialist</u> <u>copay/coinsurance</u> Hospital (facility) <u>copay/coinsurance</u> Other <u>copay/coinsurance</u> 	\$125 \$40/0% \$400/0% \$40/20%
This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)		This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)		This EXAMPLE event includes services like: Emergency room care <i>(including medical supplies)</i> Diagnostic tests <i>(x-ray)</i> Durable medical equipment <i>(crutches)</i> Rehabilitation services <i>(physical therapy)</i>	
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing	¢1/0	Cost Sharing	¢ጋርር	Cost Sharing	¢100
Deductibles*	\$160	Deductibles*	\$250	Deductibles*	\$130
Copayments	\$630	Copayments	\$1180	Copayments	\$180
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$140
What isn't covered		What isn't covered		What isn't covered	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: <u>https://uah.edu/hr/benefits/insurance/health</u>. *Note: This plan has other <u>deductibles</u> for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

Limits or exclusions

The total Joe would pay is

\$60

\$850

\$0

\$450

Limits or exclusions

The total Mia would pay is

\$420

\$1,850

Language Access Services and Notice of Nondiscrimination only apply to administrative services that Blue Cross and Blue Shield of Alabama provides to your employer.

Language Access Services and Notice of Nondiscrimination:

Blue Cross and Blue Shield of Alabama complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Alabama:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, contact our 1557 Compliance Coordinator. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email at: Blue Cross and Blue Shield of Alabama, Compliance Office, 450 Riverchase Parkway East, Birmingham, Alabama 35244, Attn: 1557 Compliance Coordinator, 1-855-216-3144, 711 (TTY), 1-205-220-2984 (fax), 1557Grievance@bcbsal.org (email). If you need help filing a grievance, our 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Foreign Language Assistance

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-216-3144 (ITY: 711)

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-216-3144 (TTY: 711)번으로 전화해 주십시오.

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-216-3144 (TTY: 711)。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-216-3144 (TTY: 711).

انتباه: إذا كنت تتحدث العربية، توجد خدمات مساعدة فيما يتعلق باللغة، بدون تكلفة، متاحة لك. اتصل ب3144-216-216 (الهاتف النصي: 711). Arabic:

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-216-3144 (TTY: 711).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-216-3144 (ATS: 711).

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-216-3144 (TTY: 711).

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હોય, તો ભાષા સહાયતા સેવા, તમારા માટે નિઃશુલ્ક ઉપલબ્ધ છે. 1-855-216-3144 પર કૉલ કરો (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-216-3144 (TTY: 711).

Hindi: ध्यान दें: अगर आपकी भाषा हदिी है, तो आपके लएि भाषा सहायता सेवाएँ नन्धिुल्क उपलब्ध हैं। 1-855-216-3144 (TTY: 711) पर कॉल करें।

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-855-216-3144 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-216-3144 (телетайп: 711).

Portuguese: ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-216-3144 (ITTY: 711).

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-216-3144 (TTY: 711).

Turkish: DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-855-216-3144 (TTY: 711) irtibat numaralarını arayın.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-216-3144 (TTY: 711).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-855-216-3144(TTY: 711)まで、お電話にてご 連絡ください。