Coverage For: Individual + Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-239-5772 or visit us at <a href="https://uah.edu/hr/benefits/insurance/health">https://uah.edu/hr/benefits/insurance/health</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.bcbsal.org/sbcglossary/">www.bcbsal.org/sbcglossary/</a> or call 1-800-292-8868 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$150 individual.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. Preventive services innetwork are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	Yes. \$150 for prescription drug coverage. There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,500 individual/\$7,150 family. Separate prescription drug out-of- pocket \$2,500 individual/\$7,150 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limit</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover, pre-certification penalties, out-of-network copayments and coinsurance on certain services, and prescription drug penalties.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>AlabamaBlue.com</u> or call 1-800-810-BLUE for a list of network providers.	This <u>plan</u> uses a <u>provider_network.</u> You will pay less if you use a <u>provider_network.</u> You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider_network provider.</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider_network provider.</u> for some services (such as lab work). Check with your <u>provider_network provider.</u>
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

Common			u Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	\$35 <u>copay</u> /visit	20% coinsurance	In Alabama, out-of-network coinsurance is	
	Specialist visit	\$50 <u>copay</u> /visit	20% <u>coinsurance</u>	50%	
If you visit a health care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices; additional services are available. You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	0% coinsurance	20% coinsurance	Benefits listed are physician services; in Alabama, out-of-network coinsurance is 50%;	
	Imaging (CT/PET scans, MRIs)	\$35 <u>copay</u> /visit	20% <u>coinsurance</u> and \$35 <u>copay</u> /visit	facility benefits are also available; precertification may be required	
If you need drugs to treat your illness or	Tier 1 Drugs	\$15 <u>copay</u> (retail) \$10 <u>copay</u> (mail order)	Not Covered		
condition	Tier 2 Drugs	\$45 <u>copay</u> (retail) \$35 <u>copay</u> (mail order)	Not Covered	Prior authorization required for specific drugs; the prescription drug deductible does not apply	
More information about prescription drug	Tier 3 Drugs	\$65 <u>copay</u> (retail) \$55 <u>copay</u> (mail order)	Not Covered	to Tier 1 drugs; penalty may apply when Tier 1 drug is available and Tier 3 drug is selected.	
coverage is available at AlabamaBlue.com/phar macy	Tier 4	\$125 <u>copay</u> (retail)	Not Covered	arag is available and Tiel o arag is selected.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$150 <u>copay</u>	20% coinsurance	In Alabama, out-of-network not covered	
surgery	Physician/surgeon fees	0% coinsurance	20% coinsurance	In Alabama, out-of-network coinsurance is 50%	
If you need immediate medical attention	Emergency room care	Accident: \$150 copay/visit Medical Emergency: \$150 copay/visit	Accident: \$150 copay/visit Medical Emergency: \$150 copay/visit	Physician charges will apply	

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://uah.edu/hr/benefits/insurance/health">https://uah.edu/hr/benefits/insurance/health</a>.

Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Emergency medical transportation	20% coinsurance	20% coinsurance	None	
	Urgent care	\$50 <u>copay</u> /visit	20% coinsurance	In Alabama, out-of-network coinsurance is 50%	
If you have a hospital	Facility fee (e.g., hospital room)	\$400 per admission copay	\$400 per admission copay 20% coinsurance	In Alabama, out-of-network benefits are only available for accidental injury; precertification is required	
stay	Physician/surgeon fees	0% coinsurance	20% coinsurance	In Alabama, out-of-network coinsurance is 50%	
	Outpatient services	\$50 <u>copay</u> /visit	20% <u>coinsurance</u>	Benefits listed are physician services;	
If you need mental health, behavioral health, or substance abuse services	Inpatient services	0% <u>coinsurance</u>	20% <u>coinsurance</u>	additional benefits are available; may require higher patient responsibility; in Alabama, out-of-network coinsurance is 50%; precertification is required for intensive outpatient, partial hospitalization and inpatient hospitalization	
	Office visits	0% <u>coinsurance</u>	20% <u>coinsurance</u>	Cost sharing does not apply to certain	
If you are pregnant	Childbirth/delivery professional services	0% coinsurance	20% coinsurance	preventive services. Depending on the type of services, a copayment, coinsurance or	
	Childbirth/delivery facility services	\$400 per admission copay	\$400 per admission copay 20% coinsurance	deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound); in Alabama, out-of-network coinsurance is 50% for professional services	

 $<sup>^* \</sup> For \ more \ information \ about \ limitations \ and \ exceptions, \ see \ the \ plan \ or \ policy \ document \ at \ \underline{https://uah.edu/hr/benefits/insurance/health}.$ 

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Home health care	0% coinsurance	20% coinsurance	In Alabama, out-of-network not covered; precertification may be required	
	Rehabilitation services	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Benefits listed are for Rehabilitative and	
If you need help recovering or have other special health needs	Habilitation services	20% <u>coinsurance</u>	20% <u>coinsurance</u>	Habilitative services; each service has a combined maximum of 20 visits for occupational, physical and speech therapy per calendar year; children ages 0-18 with an autistic diagnosis are allowed unlimited visits for occupational and speech therapy	
	Skilled nursing care	Not Covered	Not Covered	Not covered; member pays 100%	
	<u>Durable medical equipment</u>	20% <u>coinsurance</u>	20% <u>coinsurance</u>	None	
	Hospice services	0% coinsurance	20% coinsurance	In Alabama, out-of-network not covered; precertification may be required	
If your child needs dental or eye care	Children's eye exam	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices	
	Children's glasses	Not Covered	Not Covered	Not covered; member pays 100%	
	Children's dental check-up	No Charge No overall deductible	Not Covered	Please visit AlabamaBlue.com/preventiveservices	

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery (only for morbid obesity in limited circumstances)
- Cosmetic surgery
- Cosmetic surgery
- Dental care (Adult)

- Routine eye care (Adult)
- Routine foot care
- Skilled nursing care
- Weight loss programs

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at <a href="https://uah.edu/hr/benefits/insurance/health">https://uah.edu/hr/benefits/insurance/health</a>.

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Chiropractic care (limited to 24 visits per member per calendar year)
- Infertility treatment (Assisted Reproductive Technology not covered)
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. If coverage is insured, contact your State insurance regulator regarding your possible rights to continuation coverage under State Law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Alabama at <u>1-800-239-5772</u>.

# Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at https://uah.edu/hr/benefits/insurance/health.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
■ The <u>plan's</u> overall <u>deductible</u> ■ <u>Specialist copay/coinsurance</u>	\$150 \$50/0%	■ The <u>plan's</u> overall <u>deductible</u> ■ Specialist <u>copay/coinsurance</u>	\$150 \$50/0%		\$150 \$50/0%
Hospital (facility)		■ Hospital (facility)	·	■ Hospital (facility)	
<u>copay/coinsurance</u> ■ Other <u>copay/coinsurance</u>	\$400/0% \$50/20%	<u>copay/coinsurance</u> Other <u>copay/coinsurance</u>	\$400/0% \$50/20%	<u>copay/coinsurance</u> <ul><li>Other <u>copay/coinsurance</u></li></ul>	\$400/0% \$50/20%

#### This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work*)
Specialist visit (*anesthesia*)

# This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)

Diagnostic tests *(blood work)*Prescription drugs

Durable medical equipment (glucose meter)

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic tests (x-ray)

Durable medical equipment *(crutches)*Rehabilitation services *(physical therapy)* 

Total Example Cost	Example Cost \$12,800		\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles*	\$190	Deductibles*	\$300	Deductibles*	\$150

Cost Sharing				
Deductibles*	\$190			
Copayments	\$400			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$650			

Cost Sharing				
\$300				
\$930				
\$0				
What isn't covered				
\$420				
\$1,650				

ii tilis champic, ivila would pay.				
Cost Sharing				
Deductibles*	\$150			
Copayments	\$150			
Coinsurance	\$130			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$430			

\*Note: This plan has other deductibles for specific services included in this coverage example. See "Are there other deductibles for specific services?" row above.

Language Access Services and Notice of Nondiscrimination only apply to administrative services that Blue Cross and Blue Shield of Alabama provides to your employer.

# **Language Access Services and Notice of Nondiscrimination:**

Blue Cross and Blue Shield of Alabama complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Blue Cross and Blue Shield of Alabama:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, contact our 1557 Compliance Coordinator. If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax, or email at: Blue Cross and Blue Shield of Alabama, Compliance Office, 450 Riverchase Parkway East, Birmingham, Alabama 35244, Attn: 1557 Compliance Coordinator, 1-855-216-3144, 711 (TTY), 1-205-220-2984 (fax), 1557 Grievance@bcbsal.org (email). If you need help filing a grievance, our 1557 Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

### **Foreign Language Assistance**

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-216-3144 (TTY: 711)

**Korean:** 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-216-3144 (TTY: 711)번으로 전화해 주십시오.

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-216-3144 (TTY: 711)。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-216-3144 (TTY: 711).

انتباه: إذا كنت تتحدث العربية، توجد خدمات مساعدة فيما يتعلق باللغة، بدون تكلفة، متاحة لك. اتصل ب3144-1-855-216 (الهاتف النصى: 711). Arabic:

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-216-3144 (TTY: 711).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-216-3144 (ATS: 711).

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-216-3144 (TTY: 711).

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હોય, તો ભાષા સહાયતા સેવા, તમારા માટે નિઃશુલ્ક ઉપલબ્ધ છે. 1-855-216-3144 પર કૉલ કરો (TTY: 711).

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-216-3144 (TTY: 711).

Hindi: ध्यान दें: अगर आपकी भाषा हिंदी है, तो आपके लिए भाषा सहायता सेवाएँ निःशुल्क उपलब्ध हैं। 1-855-216-3144 (TTY: 711) पर कॉल करें।

Laotian: โปดฉาบ: ท้าอ่า ท่ามเอ้าผาสา ລາอ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. โທຣ 1-855-216-3144 (TTY: 711).

**Russian:** ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-216-3144 (телетайп: 711).

**Portuguese:** ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-216-3144 (TTY: 711).

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-216-3144 (TTY: 711).

**Turkish:** DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-855-216-3144 (TTY: 711) irtibat numaralarını arayın.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-216-3144 (TTY: 711).

**Japanese:** 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-855-216-3144(TTY: 711)まで、お電話にてご連絡ください。