

## Guest Searches

All patrons entering the Propst Arena or Mark C. Smith Concert Hall during an event are subject to screening, which varies from event-to-event. Screenings range from visual inspection and bag search to screenings by a magnetometer (metal detector) and/or pat-down search conducted by security personnel. The purpose of the inspection is to detect prohibited items.

Doors typically open one hour before show time. Please arrive as close to that hour as you can. If you cannot make it to the venue before 30 minutes prior to show, expect a possible delay. We have increased our typical staffing level for events to get each and every person into the building in time for the show. However, we cannot guarantee that will happen if the majority of the crowd arrives at the venue for entry close to show time.

To help everyone have a positive experience when coming to an event, we ask that you do the following:

- Bring only essential items needed for the event you are attending.
- Leave ALL weapons at home. Weapons may include firearms, pocketknives, pepper spray, stun gun/Taser, and wallet chains.
- No detachable lens cameras, iPad/smart pad or selfie-sticks will be permitted.

## Items NOT Permitted

The following items are not permitted in the Propst Arena or Mark C. Smith Concert Hall:

- Backpacks
- Bags/purses larger than 14" x 14"x 6"
- Bottles or cans
- Aerosol cans
- Food and drink purchased outside of the Von Braun Center
- Coolers
- Chains over 6" in length
- Laser pointers
- Frisbees and/or beach balls
- Jewelry or belts of any kind containing spikes or studs
- Large umbrellas
- Suitcases
- Any noise making devices, specifically air horns with sirens or whistles
- Fireworks
- Selfie sticks
- GoPro cameras
- Illegal drugs or alcohol
- Weapons or dangerous devices of any kind
- Professional recording devices

- Poles or sticks (including signs attached to poles)

The Von Braun Center is committed to creating a safe, comfortable and enjoyable experience for all guests. All guests shall remain respectful and courteous to their fellow patrons and to comply with requests from VBC staff regarding policies, emergency response procedures and behavior which impacts the event experience of fellow spectators. The Von Braun Center values the support of all guests and reserves the right to eject any guest for any reason, including not treating other guests attending the event with dignity and respect.