

Volume 20, No. 3

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Learn more about DL at UAH:

http://www.engdl.uah.edu

Summer 2010 DL Course Listing



Below is a list of the courses scheduled to be offered via DL in the Summer 2010 semester. For updated information on the schedule, we encourage UAH students to check out the Student Access link to the schedule, available here:

https://register.uah.edu:9041/pls/PROD/bwckschd.p disp dyn sched

Simply select the academic term in which you are interested, then use the selection filters to search by discipline, course level, etc.

We are constantly expanding our course and program offerings to best meet our students' needs. If you have a request for a course/ program that is not currently offered via DL, please email us with that request.

College of Business

ACC 600 FOUNDATIONS ACC MANAGERS & ENG Tues/Thurs, 5:30 pm-9:15 pm, TH N153 Mr. Hunter Hoskins: 256-824-6505 hunter.hoskins@uah.edu

**BLS 511 BUS LAW FOR ACCOUNTANTS
Dr. Charles Hickman: 256-824-6598
charles.hickman@uah.edu

DL ONLY—NO CAMPUS-BASED CLASS MEETINGS

**MKT 600 SURVEY OF MARKETING MGMT Dr. Brent Wren: 256-824-6681 brent.wren@uah.edu

DL ONLY—NO CAMPUS-BASED CLASS MEETINGS

**MGT 600 ORGAN THRY, BEHAV & ENV Dr. Clint Chadwick: 256-824-6146 clint.chadwick@uah.edu

DL ONLY—NO CAMPUS-BASED CLASS MEETINGS

College of Engineering

EE 629 ANAL & COMP METH IN ELEC ENG I Mon/Wed, 5:00 pm-7:00 pm, EB 122 Dr. Mark Tillman: 256-824-6316 tillman@uah.edu EM 661 STRATEGIC ENGR MGMT Tues/Thurs, 5:00 pm-7:00 pm, THN 142 Dr. Dawn Utley: 256-824-6075 utley@ise.uah.edu

ISE 321/439a ENGINEERING ECONOMY Tues/Thurs., 5:00 pm-7:00 pm, TH N140 Dr. Gillian Nicholls: 256-824-6637 gillian.nicholls@uah.edu

ISE 390/439b PROB & ENGR STATISTICS I Mon/Wed 5:00 pm-7:00 pm, TH N155 Dr. Sampson Gholston: 256-824-7310 gholston@ise.uah.edu

ISE 526 DESIGN/ANALY OF EXPERIMENT Mon/Wed, 5:00 pm-7:00 pm, TH N140 Dr. Phillip Farrington: 256-824-6568 paf@ise.uah.edu

ISE 638 ENGINEERING RELIABILITY Tues/Thurs, 2:45 pm-4:45 pm, TH N153 Dr. Bill Wessels: 256-824-6303 bill.wessels@uah.edu

ISE 734 DECISION ANALYSIS
Tues/Thurs, 5:00 pm-7: 00 pm, TH N155
Dr. Paul Componation: 256-824-6738
paul.componation@uah.edu

MAE 530 FUNDAMENTALS OF AERODYNAMICS Mon/Wed, 5:00 pm-7:00 pm, TH N153 Dr. Essam Sheta: 256-726-4869 efs@cfdrc.com

MAE 540 ROCKET PROPULSION I Mon/Wed, 2:45 pm-4:45 pm, TH N155 Mr. Thomas Percy: 256-824-6154 thomas.percy@uah.edu

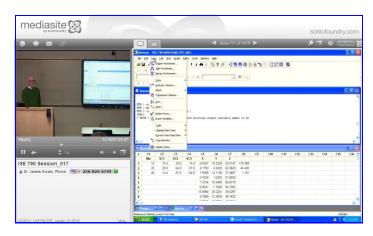
MAE 568 ELEMENTS OF SPACECRAFT DESIGN Mon/Wed, 12:30 pm-2:30 pm, TH N153 Dr. PJ Benfield: 256-824-2976 pj.benfield@uah.edu

College of Science

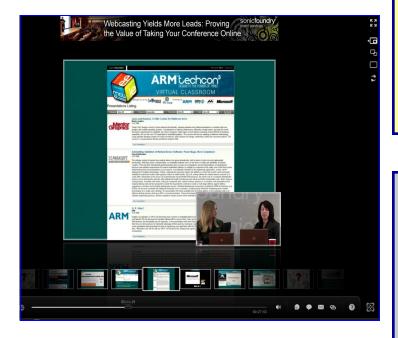
CS 656 SOFTWARE TESTING Tues/Thurs, 12:30 pm-2:30 pm, TH N155 Dr. Tony Orme: 256-824-5178 aorme@cs.uah.edu

**Indicates DL Only Course—no on campus class meetings scheduled.

DL Mediasite & Website Updates



Above: Screenshot of the "old" Mediasite playback functionality, with a standard small-screen video of a faculty member (Dr. James Swain; Department Chair and Full Professor, ISEEM) with large right-hand frame of content being shared through the Smartboard).



Above: Screenshot of the planned upgraded version of Mediasite, May 2010. This version uses the **Microsoft Silverlight Player**, which allows for highly customizable viewer playback options, including moveable windows, picture-in-picture, and more.

IMPORTANT MEDIASITE UPDATES IN MAY 2010

Distance Learning at UAH will be upgrading the *Mediasite* server in May 2010, prior to the beginning of the Summer term. We expect down time on May 20-21, 2010. We plan to have the server back up after this time. Some of the new features of the upgraded system include:

- Downloadable lectures (where enabled by instructor)
- Interchangeable and movable view boxes for content and video (see example on left)

To prepare for this upgrade, all students must download and install the *Microsoft Silverlight* add-in. See the Silverlight website at: http://www.microsoft.com/getsilverlight/Get-Started/Install/Default.aspx for more information.

DL Website Updates! http://www.engdl.uah.edu/

You may have noticed some changes to the **Distance**Learning website recently. We have been working to make improvements to our website by adding additional features and helpful documents. We now have a separate webpage available for DL Students as well as for DL Faculty Members. Per a recent student request, we are currently investigating the creation of a **DL Student**Blog. We will be working to continue to expand these 2 major areas to provide you with additional resources in the future. Is there something that you feel would be a useful addition to our website? Would you be interested in a blog for DL Students? Contact Dr. Sherri Restauri Carson at: <a href="majorage-stream

DL FACULTY SPOTLIGHT: Dr. Mike Griffin

"My hope is that prospective aerospace engineering graduate students who cannot take the time to sit in every class...would see DL as a way to get an advanced education while meeting the demands of a real-world job."



Distance Learning at UAH is proud to have Dr. Mike Griffin as one of our new DL faculty members. Dr. Griffin began teaching DL with UAH in the Fall 2009 semester, teaching two DL classes in the Olin B. King Technology Hall. He is teaching Graduate Engineering Analysis I (MAE 692) and Guidance & Navigation (MAE 695) this Spring 2010

semester through DL, which involves teaching to live classes with audio and video of lectures captures simultaneously, along with notes and annotations made in the smart classroom.

Dr. Griffin is the King-McDonald Eminent Scholar, a Professor of Mechanical and Aerospace Engineering, as well as the Director of the Center for System Studies at UAHuntsville. With his highly demanding schedule, Dr. Griffin chose to teach through DL, thereby allowing his distance learning students to access course content being prerecorded prior to any required absences.

Prior to coming to UAH, Dr. Griffin served from 2005-2009 as the Administrator of NASA. Prior career appointments include time at Johns Hopkins University Applied Physics Laboratory, In-Q-Tel, Magellan Systems, Orbital, and the Strategic Defense Initiative Organization.

Dr. Griffin taught for thirteen years as an adjunct professor at the University of Maryland, Johns Hopkins University, and George Washington University, offering courses in spacecraft design, applied mathematics, guidance and navigation, compressible flow, computational fluid dynamics, spacecraft attitude control, astrodynamics, and introductory aerospace engineering.

He is a Registered Professional Engineer in Maryland and California, and is the lead author of over two dozen technical papers and the textbook *Space Vehicle Design*.

When asked to explain his draw toward DL at UAH, he stated, "My hope is that prospective aerospace engineering graduate students who cannot take time to sit in every class, or who travel frequently, would see DL as a way to get an advanced education while meeting the demands of a real-world job". Dr. Griffin also holds prior experience with DL—he taught at the University of Maryland as an adjunct professor in the 1980's.

Dr. Griffin obtained his B.A. in Physics from Johns Hopkins University. He holds multiple Master's degrees, including: Aerospace Science from Catholic University; Electrical Engineering from the University of Southern California; Applied Physics from Johns Hopkins; Civil Engineering from George Washington University; and Business Administration from Loyola College of Maryland. He received his Ph.D. in Aerospace Engineering from the University of Maryland.

Look for upcoming classes offered by Mike Griffin in the Fall 2010, both on-campus and through DL.



Dr. Mike Griffin teaching MAE 692, Spring 2010.

Planning Your Academic Future with DL at UAH

UAH Academic Calendar—Summer 2010

May 19	LAST DAY for DL registration for Summer 2010
May 24	Summer 2010 classes begin
May 31	Memorial Day Holiday-University closed
July 5	Independence Day Holiday—University closed
July 22	Last TR class—10 week session
July 26	Last MWF/MW class—10 week session
July 27	Study Day—10 week session
July 28-30	Final Examinations—10 week session

Tentative Future Courses

Please note that ISE & EM 697, 698, 699 and 799 are offered every semester!

Fall 2010

Fall 2010	Spri
EM 660 Engineering Manage-	ISE
ment Theory	ISE
EM 666 Engineering Project	ISE
Management	ICE
ISE 439 (a) Engineering Econ-	ISE
omy (Grad)	ISE
ISE 439 (b) Probability &	ISE
Engineering Statistics (Grad)	ISE
ISE 530 Manufacturing Sys-	-
tems & Facilities Design	ISE/
ISE 547 Introduction to Sys-	ISE
tems Simulation	EM
ISE 626 Introduction to Op-	EM
erations Research	
ISE 627 Engineering Systems	EM
ISE 641 Advanced Quality	Tecl
Control	
ISE 670 Integrated Product &	
Process Design	

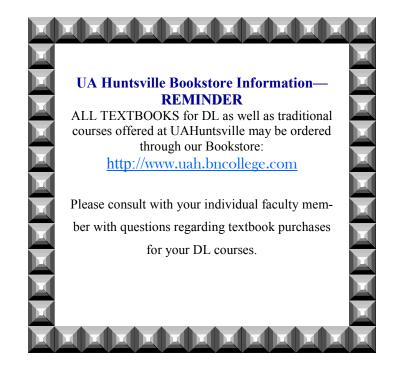
Spring 2011

ISE 423/523 Stat. Qual. Ctrl
ISE 433/533 Prod & Inv. Ctrl
ISE 439 (a) Eng. Econ.
ISE 439 (b) Prob. & Stat. I
ISE 690 Stat. Meth. for Eng.
ISE 723 Eng. Econ. Analysis
ISE 726 Syst. Modeling
ISE/EM 761 Evol. Theory
ISE 790 Adv. Stat. Appl
EM 664 Eng. Teams in Action
EM 760 Eng. Mgmt Struct.
EM 766 Man. Change High
Tech. Org.

SUMMER 2010 Tuition Charges (PER COURSE) Please note: DL tuition is paid through the DL office.

Zone	Location	Tuition
1	AL & Qualifying TN counties*	\$1367
2	East of the Miss. River	\$1645
3	West of the Miss. River	\$1686
4	International	\$2585

*Students eligible for in-state tuition include residents of Bedford, Coffee, Franklin, Giles, Lawrence, Lincoln, Marion, Marshall, or Moore Counties in Tennessee.



Faculty Advising Schedule

ISE 690 Statistical Methods

ISE 741 Quality Engineering

for Engineers

 AEDC
 April 30
 10:00am – 11:30pm

 SPAWAR:
 May 4
 10:00am – 12:00pm

 Savannah River:
 May 5
 9:00am – 12:00pm

Please note that dates and times are subject to change. Please verify advising schedule prior to attending event.

DL Academic Dept. Contact Numbers

Business Administration

 Computer Science
 (256)824-6088

 Electrical & Computer Engineering
 (256)824-6316

 ISEEM
 (256)824-6256

 Mechanical & Aerospace Eng.
 (256)824-5118

(256)824-6680

DL Registration & Procedures

Registration Procedures

- Complete registration form IN FULL each semester!
- Use your A Number (UAH ID number), not SSN.
- Signature at bottom of form is required.
- Late charges apply for all late registrations or late payments.
- If your company covers tuition, all information concerning billing must be included with registration.
- Student is responsible for obtaining required textbooks.

Email Accounts & Student Numbers

- If you do not know your assigned UAH email address, call Charger Central at (256) 824-7777. YOU MUST EITHER CHECK YOUR UAH EMAIL ACCOUNT, OR FORWARD IT TO YOUR PREFERRED ACCOUNT—DL AT UAH & YOUR UAH FACULTY MEMBER WILL USE YOUR UAH EMAIL AS CONTACT FOR YOU THROUGHOUT THE SEMESTER.
- To obtain your UAH-assigned student or "A number", call Ms. Dottie Luke at (256) 824-6976.

Tuition Payments

UAHuntsville no longer mails paper bills or final grades. Students may check bill statements and grades, as well as transcripts, by using UAH Student Banner system. To do so:

- Go to http://register.uah.edu
- Click on Enter Secure Area
- User ID is your student A number

First-time users: your PIN is your birthday (mmddyy). You will be asked to change your pin to a 6 digit number for security reason. You may then pay for your tuition online.



PLEASE NOTE:

Distance Learning students must register and drop/add courses through the Distance Learning Administrative Office. Technology Hall, N138 (256) 824-6976

Distance Learning Procedures

- The **DL lecture capture** is typically posted within 1 hour after the scheduled class time. If there is a delay in posting, this is due to post-production needs for the class. Allow 24 hours M-F prior to notification of the DL office of no posting for your class.
- CDs & DVDs are distributed to local DL student mailboxes in Technology Hall, N154, within 24 hours of the class, or sent to remote students via 2nd day air the next evening following the class.
- Assignments should be submitted either directly to the instructor via email, via Angel, or other designated delivery method noted by your faculty member. Please note that the DL office no longer accepts student assignments from the DLHomework@ise.uah.edu email address). Where needed, DL students may drop off homework through the secretary at the DL office. Graded assignments will be returned via Angel or via local student mailbox or classbox, or via FedEx shipment for remote DL students..
- Exams are proctored from the DL office for local students. These should be scheduled through Ms. Dottie Luke (256) 824-6976 and are held every weekday starting at 9:30 am or 1:30 pm. Remote DL student exams must go through a designated proctor. Students are responsible for identifying the proper proctor at their location and submitting the proctor's name and contact information to Ms. Dottie Luke. She may be reached at (256) 824-6976, and at <a href="https://like.ic/luke.com/luke.co

Distance Learning News

We would like to congratulate the following DL students for their recent accomplishments.

CONGRATULATIONS, MR. PAUL GRADLE

Mr. Paul Gradle at Marshall Space Flight Center, Dr. Alisha Youngblood at Southeast Missouri State University, Dr. Paul Componation and Dr. Sampson Gholston at The University of Alabama in Huntsville, were selected for the Grant award, given annually by the Engineering Economy Division of the American Society for Engineering Education to the authors of the best paper in The Engineering Economist. Their paper, "Considering Risk Within Net Present Value: Calculations for Government Projects" was selected as the 2009 award winner.

THE FOLLOWING STUDENT HAS PASSED HER WRITTEN AND ORAL PH.D. COMPREHENSIVE EXAM:

Michelle LaDuca of University Park, MD.

THE FOLLOWING STUDENTS HAVE PASSED THEIR PH.D. QUALIFYING EXAMS:

Jason Gilliam of Huntsville, AL. **Eric Lussier** of Corryton, TN.

THE FOLLOWING STUDENT HAS SUCCESSFULLY DEFENDED HIS PH.D. DISSERTATION:

William J. Schell of Bozeman, MT. Dissertation Title: "What Makes a Transformational Leader: An Investigation into the Antecedent Experiences of Transformational Leaders."

THE FOLLOWING STUDENTS HAVE MET THE REQUIREMENTS FOR THE MSE:

Tracey Akpan of Murfreesboro, TN. Capstone Title: "Accountability: A Characteristic of Team Development."

Eric Alexander of Madison, AL. Capstone Title: "Tailoring and Application of Interface Management Processes for the Ares I Project."

Dana Beck of Arab, AL. Capstone Title: "Traditional Product Development and Agile Product Development: Skills Needed for the 21st Century Engineer."

Kevin Cahill of Madison, AL. Capstone title: "Foreign Aircraft Fiasco – a Case Study in Project Management Misdirection."

Matt Feldmeier of Huntsville, AL. Capstone title: "Observing and Measuring Interpersonal Relationships in a Team Setting."

Christopher Gordon of Huntsville, AL. Capstone Title: "A Case Study in Employee Engagement." Sarah Hard of Huntsville, AL. Capstone Title: "Implementation of a Requirements Management Document for a Joint International Military Program."

Jonathan Hill of Athens, AL. Capstone title: "Development of a Quality Engineering Strategic Plan of Action for the Unmanned Aircraft Systems Project Management Office."

Stephen Hutson of Hazel Green, AL. Capstone Title: "Agile Software Development and the Application of its Principles to Large, Complex System Development."

Miranda Kimberl of Madison, AL. Capstone title: "Prime Contracting: Is GRA Ready?"

Michael Lazalier of Manchester, TN. Capstone Title: "Using Knowledge Management Practices To Reduce Corporate Knowledge Loss."

Michael Martin of Huntsville, AL. Capstone Title: "Defense Acquisition Application of Systems Engineering Performance Assessment Tool."

Thomas Prohaska of Madison, AL. Capstone Title: "The Retention of Government Engineers within RTTC."

Christopher Stokes of Tucson, AZ. Capstone Title: "Graphically Decomposing the Integrated Master Schedule To Ensure a Better Systems Engineering Process."

THE FOLLOWING STUDENT HAS MET THE REQUIREMENTS FOR THE MSOR:

Stephen Haff of Madison, AL. Thesis Title: "Flying Hour Cost of Depot-Level Repair Parts."

Are you a UAH Distance Learning student or graduate with news to share? We would love to hear from you. Please submit information to us here to possibly be featured in an upcoming DL Newsletter, or on our

DL News Website:

DL Student News Request

Distance Learning News ISEEM STUDENT CONFERENCE



Above: Col. Steve Dwyer presenting at the ISEEM 2010 conference.

The latest ISEEM Graduate Student Conference was held on campus March 11th and 12th. All agreed it was a huge success. The conference organizers, Dr. Gholston, Stephanie Above: Dr. Sampson Gholston present-Brown and Lisa Blanchard, along with the entire ISEEM faculty put together a very informative program which included workshops on Lean Principles and PMI Certification, semi-

ing at the ISEEM 2010 conference.

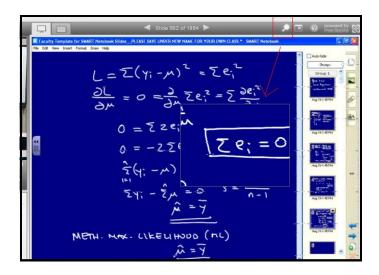
nars on successfully navigating an MSE or PHD program, example presentations of capstones and dissertations, and a session on active research interests of the faculty. Many students felt it was extremely helpful in that they learned such things as:

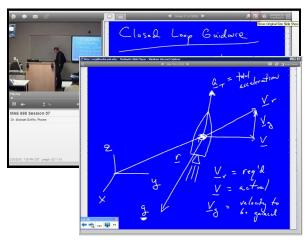
- The process of building a PoS
- How to pick, write, and defend a capstone topic
- How to study for the Comprehensive Exam
- How to pick a committee
- What to study for the Preliminary Exam
- How to defend a dissertation
- How to access the library for specific topic searches
- Technology available to DL students

There was a reception at the home of Mike Brown, an alumnus of the MSE program, on Thursday evening where attendees were treated to good food and fellowship. Dr. Mike Griffin, former NASA Administrator, made an appearance and addressed the conference sharing his view of Systems Engineering. The excellent Friday lunch speaker was Ret COL Steve Dwyer who spoke on his view of leadership characteristics. The ISEEM Department plans to continue to offer these student conferences every other year as a way to facilitate communication and engagement between local students, Distance Learning students, and faculty.

DL MEDIASITE TIPS

TIP 1—Have you ever had trouble reading something written very small onto a slide that is synched with your professor's videos? Try using Mediasite's Slide Magnifier (outlined below), which allows you to move a magnifier across the currently playing slide to enlarge pieces of it for you to see better.





TIP 2—Another option for viewing slides is the Show Original Size SlideShow button (outlined above), which will pull up a new, larger window that allows you to see the slides in a larger view. They will continue to progress forward along with the lecture, but will appear in separate windows rather than in one combined window view.



Distance Learning News

Please note the following important updates for DL Students at UAHuntsville

IMPORTANT UAH HEALTH REQUIREMENT

Please be advised that the Wellness Center has a new requirement for ANY student who attends class. Every student is required to have proof of immunization on file with the University. This will apply to Distance Learning Students who attend class even if only a few times during the semester. If you cannot produce official records, you can schedule a simple skin and blood test with the Wellness Center who can screen for the appropriate immunizations. For more information please visit the Student Health Services website at http://www.uah.edu/wellness/.

Thank you for your compliance.

PARKING DECALS

Local DL students must go to the Intermodal Facility to obtain parking decals. On-campus students receive decals automatically via mail. All vehicles parking on campus at **UAH** must display a decal. More information is available here:

http://police.uah.edu/

LEARNING MANAGEMENT SUITE

ANGEL Help

Many of our DL faculty supplement their online lectures through the UA Huntsville Angel Course Management System. If you need technical assistance with the ANGEL Course Management System, contact the Technical Assistance Group (TAG) at (256) 824-3333, or email them at:

tag@uah.edu

Are you having trouble with submitting assignments through Angel? Please note that the

Product Version	Browser	Browser Configuration	Operating System	RAM	Java Runtime Environment
ANGEL 7.4	IE 7 or higher Firefox 3 or higher	Pop-Up Blocking disabled JavaScript Enabled AJAX Enabled	Windows XP Windows Vista Macintosh OS/X	At or above OS recommendations	1.4 or higher

Google Chrome browser is NOT supported for use with Angel. See the system requirements table above to determine if you are using the correct configuration of browsers and OS.

Distance Learning Full Program Offerings

Did you know that you may earn an entire degree through DL with UA Huntsville? Here is a current listing of the degrees available:

Engineering Management - MSE or Ph.D.

Industrial Engineering - MSE or Ph.D.

Missile Systems - MSE

Modeling & Simulation - MSE

Operations Research - MSOR

Rotorcraft Systems - MSE

Software Engineering—MSSE

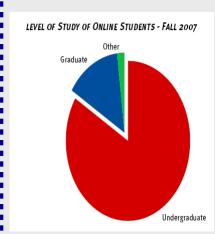
Systems Engineering - MSE or Ph.D.

See our DL Program & Courses webpage for additional information:

http://www.uah.edu/engineering/engdl/courses.php

WHO ARE DL STUDENTS?

According to a report published by the Sloan Consortium in 2008, over 3.9 million students enrolled in distance learning courses in the fall of 2007. Of those, divi-



sions between graduate (14%) and undergraduate (84%), or nondegree coursework (2%), was largely differentiated (left).

At UAH, the largest enrollment distance learning programs are in the College of Nursing and in the College of Engineering. This data coincides only in

part with the Sloan report, (right) which indicates higher education public universities are offering health professions and relates sciences in DL at a rate higher than many other disciplines. In contrast to the Sloan report, however, the UAH College of Engineering has been offering DL for well over a decade, which places our high quality programs in the privileged minority of DL being offered publicly to students. For more information on this report, check out the Publications link under Sloan C:

http://www.sloan-c.org/, and search for Staying the Course (2008).

Distance Learning Contact Information

Distance Learning Student HelpLine

(256) 824-6563

<u>DLHelp@eng.uah.edu</u> —NOTE NEW EMAIL ADDRESS FOR DL STUDENT ASSISTANCE!

Call the DL Student HelpLine with technical questions with DL.

Dr. Dawn R. Utley

Associate Professor Interim Director of Distance Learning Technology Hall N136 utley@ise.uah.edu (256) 824-6075 Visit Dr. Utley's UAH Website

Dr. Sherri Restauri Carson

Distance Learning Operations Manager Technology Hall N154 srcarson@ise.uah.edu (256) 824-7391 Visit Dr. Carson's UAH Website

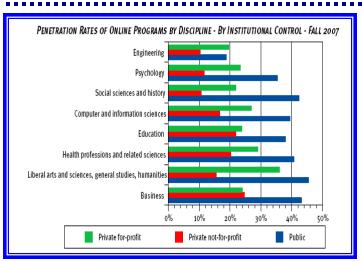
Mr. Harley Hollingsworth

Distance Learning Telecommunications Specialist Technology Hall N 157 hollingh@ise.uah.edu (256) 824-7480

Ms. Dottie Luke

Distance Learning Administrative Secretary Technology Hall N138 <u>luke@ise.uah.edu</u> (256) 824-6976 (256) 824-6608 (FAX)

Call the DL Administrative Secretary with general registration questions or to have an exam proctored. You should contact your DL professor directly for specific information pertaining to course work.



Please complete this form and fax or email it with all signatures included to: (256) 824-6608 or

Summer 2010 Course Registration Form Distance Learning Program



luke@eng.uah.edu

UAH Distance Learning

Course No.*	Title		Credit Hours	Credit or Audit	For Office Use Only	
					Zone	Section #
*such as EM 66	50					
Please select pr	referred methods of conte	ent delivery:				
Internet Deli	ivery only (must have high	gh-speed connection)				
Weekly CD/	DVD Delivery (will also	have Internet/stream	ned content acce	ss)		
Archive only	of class, received at end	of term (DVD); will	watch via Interr	net Delivery Option	(select above)	NEW OPTION!
Personal Infor	mation:					
Full Legal Nam	ne:					
	First	Middle		Last		
UAH-assigned	"A-Number":		Student's Advisor:			
Home Phone: ()	Cell Phone: (_)	Work Pl	none: ()
Check here if the	nis is a new address					
Home Address:	;					
	Street		City		State	Zip
Employer:		UAH	Email Address	S:		
Work Address:						
	Street		City		State	Zip
Proctor's Name	: :		Proctor's Ema	il:		
Proctor's Phone	e: (Proctor's Fax:	()	-	
Proctor's Addre	ess:					
	Street		City		State	Zip
Tuition due by	no later than May 19, 20		 010 DL COURS	SES Late navment v	will result in a	\$50 late fee
Please note: To	drop or withdraw from a t Bill my organizat	a DL course, you mus				\$50 late fee.
	#					
	S:					
	Street		City		State	Zip
I certify that the	e information given in the	is application is true				
Student's Signa	nture:			Date:		
Advisor's Signa	ature:			Date:		

UAHuntsville Distance Learning Textbook Order Form

Please Fax to (256) 824-6754

http://www.uah.bncollege.com

Don't forget, you can always order textbooks online on our safe & secure site at http://www.uah.bncollege.com Student's Name (Please Print Clearly) Address (NO P.O Boxes) City _____ State ____ Zip ____ Phone Email Textbooks Needed Course # (Example ISE 690) Check here if you would like used textbooks (if available). Check here if you would like to be notified of your total. **Payment Information:** __Visa __MasterCard __Discover American Express Government Credit Card (Must provide tax exempt #) Card # ______ Exp. _____ Billing zip _____ Signature of Cardholder _____ If your employer will be paying for your books, you MUST provide the following information. Otherwise, Payment will be YOUR RESPONSIBILITY. Name of Employer: Address: City/State/ Zip:

Shipping Information

UAH Bookstore will be happy to ship all books and supplies to you. Please contact them directly for further information on this process.

Return/ Exchanges

You must have your receipt to receive a refund or exchange. All books in plastic wrap must be unopened for R/E. Call (256) 824-6600 with additional bookstore questions, or visit: http://www.uah.bncollege.com

Contact Person: