



Student Success Center Executive Summary, 2012-2013

*Empowering individuals to realize their potential
as lifelong learners and professionals*

Center Overview

The Student Success Center (SSC) is the primary provider of academic and career support to UAH students. The staff aspires to provide innovative and effective programs that meet students' needs from admission to graduation. The Center deploys its resources strategically, in ways that leverage our passion for student success, our expertise in learning and career development, our understanding of the student experience, and our commitment to delivering only the highest-quality programs and services. To fulfill its mission and contribute to the goals of the University, the SSC provides a variety of services and resources in the areas of academic and career coaching, experiential learning, mathematics, science, business, engineering, writing, learning strategies, and advising. The Center also offers content-based discussion sessions through our Peer Assisted Study Sessions (PASS) program and tutoring for historically-difficult courses. Combined student participation in the Center's instruction, tutoring, coaching, and consultations during the 2012-2013 academic year exceeded 18,000 (more than 3,000 unique individuals).

Program Descriptions

Peer Assisted Study Sessions (PASS) offer additional support for students enrolled in selected historically difficult courses. PASS leaders help students master the course content and develop discipline-specific study skills. Working with the faculty who teach those classes, we hire and train peer leaders who have been successful in the course.

The Tutoring and Undergraduate Writing Program offers free tutoring in a variety of subjects, focusing mostly on 100 and 200 level classes. Our program is master-level certified through the College Reading and Learning Association.

Cooperative Education and Career Development offers a comprehensive career development process that includes career coaching, major and career assessment, job search

assistance, on and off campus recruiting, and multiple experiential learning options for UAH students.

The Academic Coaching Program assists students in becoming personally responsible and independent, so they can make the best possible choices while pursuing their academic goals. Coaches work with students on time management, effective study habits, and creating academic goals. Coaches also provide assistance to students who have been referred by an instructor through Project Success, the University's early alert program.

General College Advising helps students with undeclared majors realize their potential by guiding them toward personalized choices about majors and careers. Conditionally admitted undergraduate students are advised each semester as long as they remain in the conditional status.

SSC Program Participation, 2012-2013

Program Area	Student Participants	Touch Points
PASS	1473	11721
Tutoring and Writing	885	3277
Career Fair	1039	1039
Career Coaching	787	986
Academic Coaching	531	827
General College Advising	224	387
Total	4939	18237

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