# PayFlex® Mobile

Keeps you connected anytime, anywhere.







Now you have real-time access to your FSA, HSA or HRA account wherever you go. The PayFlex mobile application is accessible on iPhone®, BlackBerry® and Android™ smartphones.

## Download PayFlex Mobile for Free!

- 1. Login online and click on PayFlex Mobile located under My Dashboard on the left hand side. Here you can view the general guidelines for smartphones that support the mobile application. If you do not have a HealthHub username and password, please visit HealthHub.com to register.
- **2.** Download the PayFlex Mobile application to your phone from the application store of your mobile device.
- **3.** Login to your account on your mobile phone using your HealthHub username and password.

#### Access to real-time account information

Account holders have 24/7 access to:

- Account balances
- Claims processed
- Transaction details

## Security is our priority

PayFlex® is able to provide you a secure mobile platform in which you may access your personal account information. Login information for the PayFlex mobile application has the same secure credentials as our website.

#### Account alerts

Rely on the PayFlex mobile application to help keep your account active! You'll receive important account messages to let you know the status of your account and when action may be required.

### Submit a claim right from your phone

Take "paperless" to the next level! The PayFlex mobile application allows you to submit a claim on the go. Using your phone, simply choose the expense type, the date and amount of your expense and attach your receipt...it's that easy!

## Substantiate your card transactions

If your employer offers the PayFlex Card®, the mobile application makes submitting your receipts effortless. If you receive a request to verify a purchase made with your PayFlex Card, use your phone's camera to take a picture of your receipt and upload it right from your device.

## Benefit plan information when you need it

The PayFlex mobile application gives you access to relevant health plan information as well as a listing of eligible expenses so you can make informed healthcare decisions at the time of service.

#### Who to contact for assistance

If you're having issues downloading the application from your phone's app store, you will need to contact them directly for assistance. For all other issues, please contact PayFlex's Customer Service team at 800-284-4885, Monday through Friday, 7am - 7pm and Saturday, 9am - 2pm CT.

