

## **Business Functions**

Use this form to identify what business functions are critical to your survival. To help you get started, the following are some key questions to ask yourself:

- What are my most critical and time sensitive business functions?
- Which functions would I classify as highest priority? Medium priority? Lowest priority?
- How much down time can I tolerate before mission failure results for each business function?
- Which business functions are necessary to fulfill my legal and financial obligations and maintain cash flow?
- Which business functions are essential to maintain my market share and reputation, or to strategically adjust to changed circumstances?

You can download copies of this form from: <a href="http://facilities.uah.edu/erp/forms.htm">http://facilities.uah.edu/erp/forms.htm</a>.

Save a blank version so you can make additional copies as needed.

Business Fu	nction:					
Priority:		Critical	High	☐ Med	ium	Low
Employee In Charge:			Alternate:			
Timeframe Or Deadline to Restore:						
Result of Non-Delivery:						
Who Performs This Function? (List all that apply)						
Employee(s)	/ Vendo	r(s) / Key Contact(s):				
Who Helps Perform This Function? (List all that apply)						
Employee(s)	/ Vendo	r(s) / Key Contact(s):				
Who Uses The Output From This Function? (List all that apply)						
Employee(s)	/ Vendo	r(s) / Key Contact(s):				
Brief Description Of Procedures To Complete Function: (Consider writing procedures for two scenarios, one for a short disruption, the other for loss of everything.)						
Recovery N	otes:					
<b>Customers:</b>						
Other Orgs/Vendors Capable of Performing:						

Be certain to consider all functional areas, including: Products, Services, Administrative, Regulatory