

Evaluation of Proposal P0064 for Tier I Help Desk Support		Synergis	Perceptis, LLC
	<b>Points</b>		
<b>Demonstrated experience</b>	<b>20</b>	15	20
		less exp in the model	
		we prefer	
<b>Pricing</b>	<b>25</b>	5	25
		2.5 times higher	
		\$247,850/yr	\$120,000/yr
<b>Proposed staffing</b>	<b>20</b>	5	20
		not offering remote	
		service	
<b>Proposed setup process</b>	<b>15</b>	0	15
		was not addressed	
<b>Proposed operational coverage/method</b>	<b>20</b>	5	20
		did not measure up	
<b>TOTAL</b>	<b>100</b>	<b>30</b>	<b>100</b>
Based upon the award criteria, this proposal is awarded to Perceptis.			
			TH 9/22/10