

Quick Start Guide

ResNet Configuration

Before You Begin

Ethernet Cable -You must supply your own Ethernet cable. If you do not have one, you can purchase one from the UAHuntsville Bookstore or from your favorite PC vendor.

Operating System and Antivirus Software - Your computer must have updated operating system files and updated antivirus software. McAfee antivirus software is available for free to students living in university housing. Using an on-campus connection, download the software from <http://www.uah.edu/admin/tag/software.html> or visit one of the remote TAG Help Desk locations during Fall Move-In. You can also visit the Technical Assistance Group's main office located at the Salmon Library Reference Desk between 8:00 a.m. and 6:00 p.m. Monday – Friday.

Username and Password - Your username is your Charger ID, which is the part of your official UAHuntsville email address before the "@" sign. For example, in the email address, rab0009@uah.edu, the Charger ID would be rab0009. If you are using an email alias (for example, john.doe@uah.edu), the alias will not work as your Charger ID. Your default password is the first initial of your first name and the first initial of your last name followed by the last six digits of your "A" number.

For additional help regarding your Charger ID and password, contact the the Technical Assistance Group (TAG) at 824-3333 or visit one of the remote TAG Help Desk locations during Fall Move-In.

ResNet Registration

STEP 1: Before turning on your computer power, connect the Ethernet cable from your computer to the data jack, which is located next to the telephone and the cable jacks on the wall. The data jack generally will be located on the bottom left side of the faceplate. In Frank Franz Hall (FFH) and North Campus Residence Hall (NCRH), the data jack is the orange port.

STEP 2: Turn your computer power on. Once your computer is running, it should automatically detect that it is connected to the network.

STEP 3: Launch your web browser (Internet Explorer, Firefox, etc.).

STEP 4: The **UAH Network Registration** login screen displays. Log in with your Charger ID and password. (See **Before You Begin** for information about your username and password.)

STEP 5: Once you have successfully logged in, the **Network Registration System** menu displays. Select **Step 1: Read and agree to the network usage policies.**

STEP 6: Carefully read the UAHuntsville Network Policy. Scroll to the end of the page and select the check box to indicate that you agree to abide by the network usage policies. Click **Submit**.

Note: You must agree to these policies to register with ResNet. Copies of the Acceptable Use policies are available on the ResNet website: www.uah.edu/tag/resnet.

When the **Network Registration System** menu displays again, note that Step 1 has been checked. If Step 1 is not checked, you must repeat this step and agree to abide by the network usage policies before continuing.

STEP 7: On the **Network Registration System** menu, select **Step 2: Register your computer**.

STEP 8: Click the **Register** button to register your computer. You should get a message telling you that your registration was successful.

STEP 9: Reboot your computer to complete the registration process.

MAC and Linux Users: You are now finished. Open your web browser and log in to Clean Access using your Charger ID and password. All other users must complete the following steps.

Download the Clean Access Agent

STEP 1: Once you have successfully registered your computer and rebooted, launch your web browser.

STEP 2: Enter your Charger ID and password and make sure the Provider is set to **UAH LDAP** before selecting **Continue**.

STEP 3: Select the **Download Clean Access Agent** button.

STEP 4: On the **File** Download menu, select the **Run** option to load the software you will use for logging onto ResNet. When the File download window appears, click **Run** to install the Clean Access Agent used to log in to ResNet.

STEP 5: Follow the InstallShield Wizard directions.

Logging In To ResNet

Once you have successfully completed all steps of the ResNet registration process and installed the Clean Access Agent, you will be ready to access the Internet using ResNet.

STEP 1: The Clean Access Agent Login screen displays when you launch your web browser. Enter the username and password used to register your computer.

STEP 2: Verify that the provider is set to **UAH LDAP**.

STEP 3: Click the **Login** button. If your operating system patches and anti-virus software are up to date, you will get a message that you have successfully logged into the network. The first time you access ResNet, you will be required to **Accept** the network usage policies. Click the **OK** button to dismiss the Clean Access Agent menu.

Out of Date Antivirus Software

If your operating system and/or antivirus software are not present and fully updated, an error screen will appear. If antivirus updates are required, the Clean Access Agent will open an Optional Antivirus Update window.

Click **Continue** to download current antivirus definitions.

Click **Update** to close the update window and continue. Wait until its conclusion.

If this does not work, try updating your antivirus software through the antivirus program itself.

If you still cannot obtain updates, please visit the Technical Assistance Group (TAG) located at the Salmon Library Reference Desk for assistance or visit one of the Remote TAG Help Desk locations during Fall Move-In.