

Easy Access to Flexible Spending Account Information Is Just A Click Away...www.bcbsal.com!

At Blue Cross and Blue Shield of Alabama, your ability to access and manage your flexible spending account is very important to us. That's why we've made it easy for you to do just that on our web site at www.bcbsal.com.

From our home page, click on **“Plans & Services”** which is found on the menu bar. Then, click on **“Preferred Blue Accounts”** to access Internet tools that provide general information such as...



- How flexible spending accounts work
- What expenses are eligible
- What expenses are not eligible
- How flexible spending accounts can reduce your taxes
- Frequently asked questions
- Forms and materials (including printer friendly copies of Request for Reimbursement Forms and Preferred Blue Account Direct Deposit Service Forms)
- Tax Savings Calculator

To access your flexible spending account information, sign-in to **CustomerAccess** by clicking on **“CustomerAccess”** which is found on the menu bar. Then, click on **“Flex Spending/Health Reimbursement/Health Savings Account”** and you can...

- View a Summary of your account to help track your account balance
- View your transaction history
- Check the status of requests for receipts
- Complete a Receipt Submission Form

Remember, we're here to help answer any questions you may have about your flexible spending account. Call **1 800 213-7930** and a Blue Cross and Blue Shield of Alabama representative will be happy to assist you.

